

# **G.A.I.C.**

## **March 15, 2006**

**Attendees:** *James Lamphere, Larry Anderson, Gwen Thorpe, Rita Cox, Michelle Zuhlke, Trish Owen, Brian Pillard, Don Herz, Terry Lowe, and Doug Thomas*

### **Approval Of Minutes**

*The January minutes which were held over due to a lack of a quorum at February's meeting were approved without changes. February minutes were also approved with no changes.*

### **Statistics**

#### ***NT Server***

*Over all Web site hits were down, the NT server was down to about 9.5 million hits from a little over 12 million last month. Eight offices dropped over 25%. The County Clerk's Office had a significant decrease of around 30,000 last month to 66,000 in February, however, this was offset by the 40,000 increase in the County Sheriff's Office. February 7<sup>th</sup> was reports as our least active day for the month with only 1,331 NT hits recorded. This was the day we were having problems with the Web trends and down times so it was really a case of not getting hits logged as opposed to them not occurring. In the process of fixing the server the logs were removed and therefore, did not give us an accurate track of the daily usage. This event probably lost us 100,000 to 125,000 hits, based on the 161,000 figure from January and averages from the past year. The twelve townships were down a total of just over 11%, with Hickman taking the largest dip at more than 19%.*

#### ***Mainframe***

*The Multiprise Web hits totaled 1.5 million, which was down 36,000 from the month of January. We attribute this small decrease to the month of February having fewer days. The County Treasurer's office had an all time high with over 145,000 hits.*

#### ***IMS/Images***

*The server total was down about 15,000 hits in February, but we still had nearly 1,300,000 hits.*

#### ***CJIS***

*CJIS site hits were at an all time high with an increase of almost 60,000 more than the prior month, with February totaling nearly 682,000. Criminal History checks were down just 600, but was offset with the 6,000 increase on Accident Reports.*

#### ***Contractor Hits***

*Contractor hits only dropped about 800, with a total of 21,400 hits.*

#### ***User Sessions***

*The month of February saw another all time high of almost 600,000 user sessions, which was an increase of more than 60,000 from January. The number of users who used the site more than once nearly doubled, with a total of almost 62,000. The number of unique*

*user sessions reached over 200,000 which was up from the 146,000 figure in January.*

### **ePayments**

*In the past two weeks, the total number of people who have signed up for the Water eBill service has almost doubled to nearly 800. We credit the increase of on-line paying customers to the recent removal of processing fees on City transactions. We are just a few weeks out from finalizing the Parks and Recreation Swimming Pool Passes payments option. This is the first of several projects being designed for Parks and Recreation Department. Future plans include shelter rentals, before and after school recreation programs, and eventually working with the golf courses for on-line reservations.*

### **Individual Verisign Activity**

*Animal Control license renewals dropped by 9, to a total of 43 for the month of February, while the total number of parking tickets paid increased by over 100 to a total of 572, representing nearly \$11,000 in collections. Criminal History Reports were down for the month with a total of 582 being delivered. Event Parking remained almost the same with a total of 42 transactions. Water/Sewer received almost \$42,000 from a total of 469 payments paid on-line in February.*

### **Epos Activity - County Property Tax**

*County Property had 64 transactions totaling nearly \$160,000 in paid taxes.*

### **Verisign Summary Activity**

*February total collections for the City was right at \$60,000. and the County's figure was just over \$160,000 with a combined total of nearly 1,800 payment transactions.*

### **Annual Report to Mayor, Council, and County Board**

*Annual reports were distributed in the month of February. Statistics and graphs through December 2005 were included with the reports. Incorporated in the report was information pertaining to on-line employment, the Action Program, Water eBills, Server Templates, the Clerk of the District Court making more items available. The Home Page redesigns for Aging and the County Attorneys Offices', and the increase and growth in both the Web hits and payments. A thank you was written to the Mayor, Council, and the County Board for all of their continued support of eGov initiatives.*

### **Other Business**

*An announcement was made that the State of Nebraska Archives have hired Salvador Barragan as a replacement for Steve Wohl. This position being Curator of Government Records. This position had sat unfilled for a couple of years. Salvador was described as a very open minded individual who we should expect to show movement and changes.*

### **Next Meeting**

*April 19, 2006*